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HOTWIRE COMMUNICATIONS, LTD
300 E. Lancaster Avenue
Suite 208
Wynnewood, PA 19096

SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT
SOUTH CAROLINA CLEC OPERATIONS

COMPANY NAME: Hotwire Communications, Ltd.
QUARTER / YEAR: 4th Quarter / 2010

<u>Month:</u>	<u>October</u>	<u>November</u>	<u>December</u>
Number of Customer Access Lines	-0-	-0-	-0-
Trouble Reports / Access Line (%)	-0-	-0-	-0-
Customer Out of Service Clearing Times (%)	100%	100%	100%
New Installs Completed w/in 5 Days (%)	100%	100%	100%
Commitments Fulfilled (%)	100%	100%	100%

Comments / Explanations: No service issues 4th Quarter 2010.

Person Making Report / Contact Information: Laurie Murphy, Assistant General Counsel

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